

Date of birth 13th June 1970 (Wageningen, The Netherlands)
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FORMAL EDUCATION

1994 – 1995 **CIBIT and Middlesex University:** Master of Science in Information and Knowledge Technology, Master Degree with Distinction in 1995.
1990 – 1994 **HES Amsterdam School of Business**
Bachelor Degree Knowledge Based Systems in 1994.
1989 – 1990 **Wageningen University:** propaedeutic year Food Technology.
1982 – 1989 **Lorentz Scholengemeenschap Arnhem:** VWO (pre-university education), degree in 1989.

WORK EXPERIENCE

2003 – 2009 **PhD-Candidate Educational Science** - Utrecht University and Hogeschool Utrecht University of Applied Sciences
2001 – 2003 **Research Associate User-System Interaction** - Technical University Eindhoven
2000 – 2001 **Consultant ICT & Organisational Change** - Bank Labouchere
1999 – 2000 **Program & Content Development** - Connection1 (PinkRoccade)
1999 **Consultant ICT & Organisational Change** - Siennax
1997 – 1999 **Consultant ICT & Organisational Change** - Atribit Advies (PinkRoccade)
1996 – 1997 **Consultant ICT & Organisational Change** - Twinfo (PinkRoccade)
1995 – 1996 **Consultant ICT & Organisational Change** - Trendsoft (PinkRoccade)
1994 **Trainee** - Stad Rotterdam (project Bolesian)
1993 – 1994 **Trainee** - Bolesian
1992 & 1993 **Summer trainee ships** - **ABN Amro** (Business Accounts & Electronic Banking).

EXPERTISE

Processes - learning processes, knowledge intensive processes & primary business processes
ICT - usability, human-computer interaction, design, information architecture, e-learning
Organisational - facilitating groups/teams, transformation processes & communities of practice
Research - methods for design-based research, applied research & qualitative research.