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 Website

For detailed information about the summarised information below, please visit: [www.ilyazitter.info](http://www.ilyazitter.info)

## FORMAL EDUCATION

**1994 – 1995** **CIBIT and Middlesex University:** Master of Science Information and Knowledge Technology, Master Degree with Distinction (1995)  
**1990 – 1994** **HES Amsterdam School of Business**  
 Bachelor Degree Knowledge Based Systems (1994)  
**1989 – 1990** **Wageningen University:** propaedeutic year Food Technology.  
**1982 – 1989** **Lorentz Scholengemeenschap Arnhem:** VWO (pre-university education), degree (1989)

## WORK EXPERIENCE

**2003 – 2009** **Utrecht University, IVLOS, Institute of Education and Hogeschool Utrecht University of Applied Sciences,** Department Education & Research/Faculty of Education – Research group Vocational Education: *PhD-student*.  
**2001 – 2003** **Technical University Eindhoven:** *Research Associate* User-System Interaction (USI). The USI-program is a full time two-year, post-MSc program leading to the degree Master of Technological Design (2003).  
**2000 – 2001** **Dexia** (formerly Bank Labouchere): *Consultant ICT & Organisational Change*  
**1999 – 2000** **GetronicsPinkRocade,** Connection1: *Program & Content Development*  
**1999** **Siennax:** *Consultant ICT & Organisational Change*  
**1997 – 1999** **GetronicsPinkRocade,** Atribit Advies: *Consultant ICT & Organisational Change*  
**1996 – 1997** **GetronicsPinkRocade,** Twinfo: *Consultant ICT & Organisational Change*  
**1995 – 1996** **GetronicsPinkRocade,** Trendsoft: *Consultant ICT & Organisational Change*  
**1994** **Stad Rotterdam:** *trainee assignment* Bolesian for Bachelor degree  
**1993 – 1994** **Bolesian** (formerly part of Cap Gemini): *trainee assignment* for Bachelor degree  
**1992 & 1993** **ABN Amro – Business Accounts & Electronic Banking:** *summer trainee ships*

## EDUCATIONAL PROJECTS

**Educational Design Research:** applied, design-oriented research with as topic: ‘The design of (e)learning environments in higher education’.  
**Audits:** internal and formative-audits as certified internal auditor of the Hogeschool Utrecht University of Applied Sciences.  
**Evaluation and educational advice:** The module System Development of Digital Communication (Faculty of Communication & Journalism) and the Minor Urban Development (Faculty of Natural Sciences & Technology) of Hogeschool Utrecht University of Applied Sciences.  
**Multiprofessional, ICT-supported learning:** Two-year SURF-project for the development, implementation and evaluation of multiprofessional, competency-based and ICT-supported educational setting for students of the four-year medical program SUMMA (University Medical Center Utrecht School of Medical Sciences) and Physiotherapy, Nursing and Speech Therapy of the Faculty of Health Care of Hogeschool Utrecht.  
**Consultancy/Research Project:** Project at the Department ICT in Education (University Medical Center Utrecht School of Medical Sciences).

## CONSULTANCY PROJECTS (EXAMPLES)

**Project Bank Labouchere (now Dexia)**  
 Business-to-business project of the Investment Banking Department.  
**Program and content development Connection1**  
 Develop and mediate interactive sessions about innovative technology in collaboration with customers and partners, which were held in the high-tech surroundings of Connection1. Connection1 was an organisation ‘under construction’, developing the organisation and its services was the other main activity.  
**Project ‘Agora’ for Arbeidsvoorziening** (project Atribit Advies)  
 Agora was the project for the development of a nation-wide workflow-system (for 280 branches and 3.500 users), supporting the core processes of Arbeidsvoorziening.  
**Project ‘Integratie Bestanden’ for Parliament, the lower house** (project Twinfo, Atribit Advies, Siennax)  
 Project to develop an integrated system for the primary processes of the parliament, using Inter/intranet and document management technology.

## WORKSHOPS & MASTERCLASSES

**Masterclasses ICO:** The interuniversity research school to promote fundamental and applied scientific research in the field of education: PhD introductory course, Researching Instructional Media, Qualitative Analysis, Educational Design Research, International ICO Winterschool.  
**Educational Auditing:** Training internal auditor to become certified internal auditor of Hogeschool Utrecht.  
**General:** Intensive English Course for Academic Writing, level B2/C1 (advanced/far-advanced) of the Common European Framework of Reference.  
**Consultancy workshops:** Transformation in practice, Insight in advisory processes, Professional and Commercial ICT services, Moderating group-sessions, Session Leader Skills for GroupSystems, Communication & Teamwork.

## THESES, CONFERENCES

**Papers presentations/Workshops at conferences:** NVMO 2003, New Education 2005, ORD 2005, JURE 2005, EARLI 2005, AMEE 2005, SURF 2005, ORD 2006, PBPR (the Practice-Based and Practitioner Research-conference of the EARLI) 2006, ORD 2007, PBPR 2007, Research conference HU 2008, ICLS 2008.  
**Analysis and design of e-learning at the University Medical Center Utrecht School of Medical Sciences** – thesis written for Master of Technological Design degree.  
**An instrument for effective knowledge audits** – thesis written for Master of Science degree.  
**The Maintenance of Knowledge Based Systems** – thesis written for Bachelor degree